

Whisper[™]
Rechargeable
Hearing Amplifier

User's Manual

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Thank you for your business.

Whisper™ Rechargeable hearing amplifiers is a wearable air-conduction hearing amplifier that fits in the ear, intended to modulate sound for the wearer to hear better.

You have our commitment to continue provide you with support for using the Whisper™ Rechargeable hearing amplifier you just bought. We encourage you to let us know your opinions about using the device and to share your experience with us.

It is important for you to read this user's manual before using your Whisper™ Rechargeable hearing amplifier. All of the operating instructions in this user's manual should be followed when using the device. Please read & adhere to the warning statements, and be sure to keep this user's manual for future reference.

Customer Service Center
119 N Commercial Street
Bellingham, WA 98225
Phone: 1-360-3923932
Email: customerservice@whisperxl.com

Introductions

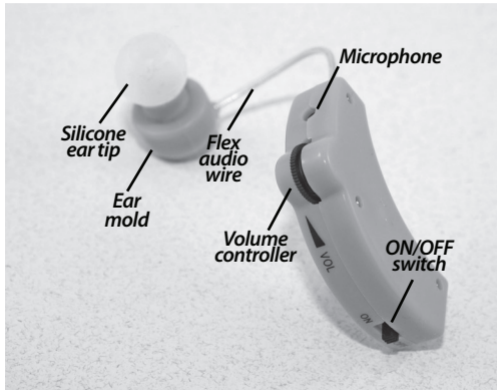
This user's manual is for the instructions of operating the Whisper™ Rechargeable hearing amplifier.

To get acquainted with the Whisper™ Rechargeable hearing amplifier you may want to wear the device and try listening to the radio or watching television, and start conversations with the others. This will help you comfortably adjusted to the device in identifying sounds and voices surrounding you. When you first start wearing the device you should concentrate particularly on those sounds and voices you want to hear, practice with your Whisper™ Rechargeable hearing amplifier to pick them up from one to another. It is important to recognize your own voice thru the use of your Whisper™ Rechargeable hearing amplifier, that way you will learn how to keep from speaking loudly while wearing the device.

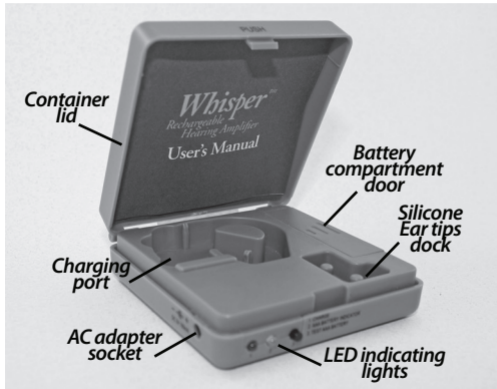
This set of device you purchased consists of one Whisper Rechargeable hearing amplifier unit, two silicone ear tips, a Dual-Charger/Container with one AC power adapter, and a user's manual, but without the 1.5V AAA alkaline battery.



Below is the side view of the Whisper Rechargeable hearing amplifier, indicating the function of all controls intended for user adjustment.



Below is side view of the Dual-Charger/Container of the Whisper Rechargeable hearing amplifier, showing the location of the charging port and the AAA alkaline battery compartment.



GETTING STARTED:

1. With the Dual-Charger/Container holding in the palm of your left hand, use the thumb of your right hand pushing the side of the lid to flip open, see the diagrams below.



Do not use force squeezing the lid to open, the container may abruptly fall of your hands if out-of-control.

GETTING STARTED (cont'd):

2. Take the device out of the Dual-Charger/Container by using your thumb and index finger to lift the device case. Do not pull the device case away from the charging port by holding the audio wire, as wire bonding to the connection point is very delicate, it may cause unreparable damage. The diagram below shows the proper way in removing the device from the charging port of the container.



HOW TO TURN ON/OFF AND ADJUSTING VOLUME:

1. Refer to the diagram on page 5, locate the ON/OFF switch and volume controller. To turn on the device, slide the ON/OFF switch of the device case to its "ON" position.

HOW TO TURN ON/OFF AND ADJUSTING VOLUME (cont'd):

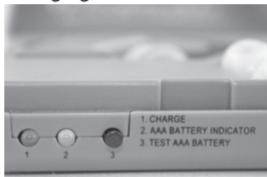
2. Simply slide same switch to its "OFF" position to turn the device off.
3. The volume controller is located above the ON/OFF switch on the back of the device case. To adjust sound volume, turning the knob slowly towards to the microphone to decrease, vise versa to increase.
4. For best results, try starting with volume on low, gradually increasing it to your preference. Do not set the volume too high. High volume may cause excessive feedback and pose health risk.

CHARGING UP THE DEVICE :

Your Whisper Rechargeable hearing amplifier is embedded with a Ni-MH rechargeable battery in the device case, powered up by charge thru AC wall outlet or from AAA alkaline battery. It comes with a Dual-Charge/Container for selection of power source to charge up. If the charger is connected to an AC wall outlet with an AAA alkaline battery installed at the same time, alternating current will be selected. ***This is a rechargeable device, you do not need to replace any battery.***

CHARGING UP THE DEVICE (cont'd):

On the outer-front panel of the Dual-Charge/Container, it has a set of the LED indicating lights/switch for monitoring the device while charging, see details in the diagram below.



CHARGING UP FROM A WALL OUTLET:

1. Before charging up the device make sure it is turned off. Follow Step #2 of ***HOW TO TURN ON/OFF AND ADJUSTING VOLUME*** on the previous page to power off the device.
2. Place the device to the charging port of the Dual-Charger/Container. To avoid difficulties in removing the device later on from the charging port, ***do not install any ear tip on the ear mold while docking!***

CHARGING UP FROM A WALL OUTLET (cont'd):

3. Your device should come with an AC power adapter. To avoid possible risk of electric shock or damage, connect the AC power adapter to the socket first, as shown below.



4. Once the AC power adapter is connected to a wall outlet, the green LED charge indicator light on the outer-front panel of the Dual-Charger/Container will blink three times notifying you it is ready.

5. After 2 seconds same green LED light will start blinking, indicates your device is being charged. If not, check the electric connection to the wall outlet is correct and ensure the device is switched to its "OFF" position, then start over. You should contact Customer Service if the problem persists.

CHARGING UP FROM A WALL OUTLET (cont'd):

6. Close the lid of the Dual-Charger/Container to let the device get charged up without interruption.
7. The green LED charge indicator light on the outer-front panel of the Dual-Charger/Container will stop blinking once the device is charged up and will stay lit until the AC power adapter is unplugged from the wall outlet.

To charge up the Whisper Rechargeable hearing amplifier from a wall outlet can take up to 1 hour. Each charge should last 10 hours of continuous use before the next recharging is needed. When not using your Whisper Rechargeable hearing amplifier turn off the device, this will help save battery.

CHARGING UP BY A 1.5V AAA BATTERY:

1. Before charging up the device by a 1.5V AAA battery make sure it is turned off. Follow Step #2 of page 9 this manual to power off the device. ***Disconnect the device from the wall outlet. Do not install ear tip on the ear mold and do not place the device on the charging port yet!***

CHARGING UP BY A 1.5V AAA BATTERY (cont'd):

2. Locate the battery compartment of the device, slide open the compartment door, follow battery polarity to install one AAA alkaline battery into it. The green LED charge indicator light on the outer-front panel of the Dual-Charger/Container will blink three times notifying you it is ready. If not, you have a "dead" battery required to replace prior to continue.



3. Test the battery you have just installed by pressing the AAA Battery Indicator switch on outer-front panel of the Dual-Charger/Container. If the battery is at its full capacity the AAA Battery Indicator light will lit in green, otherwise, in red indicates you have a "bad" battery should be replaced with a new one.

CHARGING UP BY A 1.5V AAA BATTERY (cont'd):

5. When done, slide to close the compartment door.
6. Place your Whisper Rechargeable hearing amplifier to the charging port of the Dual-Charger/Container to begin charge, as shown in the diagram below. Be sure ear tip is not installed at this point to avoid difficulties in removing the device from the charging port later on.



7. The green LED charge indicator light on the outer-front panel of the Dual-Charger/Container should start blinking, indicates your device is being charged. If not, check to ensure the device is switched *"off"* as required, then start over. You should contact Customer Service if the problem persists.

CHARGING UP A 1.5V AAA BATTERY (cont'd):

8. Close the lid of the Dual-Charger/Container to let the device get charged up without interruption.
9. The green LED charge indicator light on the outer-front panel of the Dual-Charger/Container will stop blinking once the device is charged up and will stay lit until the device is removed from the charging port.

To charge up the device by the 1.5V AAA alkaline battery will require 1.5 hours. Each charge should last 10 hours of continuous use before the next recharging is needed. When not using the Whisper Rechargeable BTE hearing amplifier turn off the device, this will help save battery.

INSTALLING SILICONE EAR TIP :

1. The Whisper Rechargeable BTE hearing amplifier you have is supplied with two "***angled***" silicone ear tips each has its different head diameter to accommodate different size of ear canals. Using ear tips of the original manufacturer can be the assurance of optimal sound quality and performance of your Whisper Rechargeable BTE hearing amplifier, and to ensure maximum comfort, easy to install.

INSTALLING SILICONE EAR TIP (cont'd):

2. To effectively use the device, an ear tip should be installed to the ear mold. Adjust the angle of the ear mold will help fit the ear tip snugly to your ear canal, ensures the ear mold will remain securely in your ear. Repeat same process with different size of ear tips until the desired fit is achieved. See diagram below.



WEARING THE DEVICE:

The Whsiper Rechargeable hearing amplifier is designed for wearing in either ear. By adjusting the device case together with the flex "audio wire" can let the device rest comfortably on and behind your ear to freely amplify multiple sounds.

WEARING THE DEVICE (cont'd):

1. Wearing the Whisper Rechargeable hearing amplifier in your ***LEFT*** ear, hold securely the device case between the thumb, index and middle fingers of your ***LEFT*** hand, use the thumb and index finger of your ***RIGHT*** hand adjusting the ear mold to fit in your ***LEFT*** ear. Often wiggling the ear mold will help to secure better. See diagrams below for proper fitting.



2. Follow the same procedures stated above for wearing the device in your ***RIGHT*** ear. You may want to switch to using your ***RIGHT*** hand to hold the device and your ***LEFT*** hand to fit & adjust the ear mold in your ***RIGHT*** ear.

WEARING THE DEVICE (cont'd):

In below is a diagram showing a properly worn Whisper Rechargeable hearing amplifier in the left ear.



IN CASE OF FEEDBACK OCCURRED:

Feedback is created by the noise produced from the device speaker travelling to the back of the amplifier. To remove feedback, you should fit the device properly into your ear by adjusting its ear tip to leave no gaps for feedback travelling between your ear and the Whisper Rechargeable hearing amplifier. Try changing to one of the extra ear tips that will give more comfortable and better fit. To tune sound volume appropriately is always helpful for eliminating feedback.

MAINTENANCE & REPAIR SERVICE:

To prolong the life of your Whisper Rechargeable hearing amplifier, cleaning the device daily is primary important. You may want to follow the steps below to maintain your device.

1. With a soft bristled brush, brush gently back and forth across the receiver end to remove all the wax and dirt that may have collected inside. This prevents wax from building up.
2. Make sure the receiver end is cleared of debris and dirt.
3. Wipe the case with damp cloth only. Do not use liquid or aerosol cleaners to clean the device.
4. When not using your Whisper Rechargeable hearing amplifier, put the device in the Dual-Charger/Container. If the battery compartment of the Dual-Charger/Container is installed with a 1.5V AAA alkaline battery, remove it before you store the set of device in a dry cool place.

For repair service please feel free to contact our Customer Service either by telephone, email or letter.

USE & CARE:

Your Whisper Rechargeable hearing amplifier is durable enough for daily use. Avoid dropping your device to keep it safe from breakage or short-circuit.

Water can adversely damage your Whisper Rechargeable hearing amplifier. Do not attempt using the device in the rain, in the shower, while swimming or immerse the unit in water, as the device is not designed to operate in these conditions.

Avoid using your Whisper Rechargeable hearing amplifier in a hot and humid environment, the device can be sensitive to excessive heat and moisture.

Never attempt to take the Whisper Rechargeable hearing amplifier apart or trying to fix it by yourself. If there are problems with the device, return it to our Customer Service Center for repair or exchange.

DUE TO SMALL PARTS, KEEP YOUR WHISPER RECHARGEABLE HEARING AMPLIFIER OUT OF REACH OF CHILDREN AND PETS.

LIMITED WARRANTY:

The Whisper Rechargeable hearing amplifier you bought is warranted against manufacturing defects in materials and workmanship under normal and intended use for a period of 90 days from date of purchase. If the device is found defective during the warranty period, you will need to send back the defective unit to us with a written account for evaluation. The replacement may either be a free of charge new device or re-conditioned upon return of the defective unit. You should, however, send the defective unit to us on "***paid shipping***".

We offer ***NO WARRANTY*** in case of wear & tear from daily use, inadequate care & maintenance, failure to follow instructions that outlined in this manual, improper use, exposure of the device to water/fluids or use in an excessive hot and humid environment, misuse the device's intended applications, or the likes.

Please feel free to contact our Customer Service if you have a warranty claim or request.

STATEMENT OF USING HEARING AID:

A hearing aid will not restore normal hearing and will not prevent or improve a hearing impairment from a previous conditions.

In most cases infrequent use of a hearing aid does not allow a user to attain full benefit from it.

The use of a hearing aid is only part of hearing habilitation and may need to be supplemented by auditory training and instruction in lip reading.

IDENTIFICATION OF KNOWN SIDE EFFECTS:

There can be side effects associated with the use of a hearing aid. Contact a physician if you experience accelerated accumulation of cerumen (ear wax), skin irritation or headaches.

Stop wearing the device if you develop any of the above.

WARNING TO HEARING AID DISPENSERS:

A hearing aid dispenser should advise a prospective hearing aid user to consult a licensed physician (preferably an ear specialist) before dispensing a hearing aid if the hearing aid dispenser determines through inquiry, actual observation, or review of any other available information concerning the prospective user, that the prospective user has any of the following conditions:

- (1) Visible congenital or traumatic deformity of the ear.
- (2) History of active drainage from the ear within the previous 90 days.
- (3) History of sudden or rapidly progressive hearing loss within the previous 90 days.
- (4) Acute or chronic dizziness.
- (5) Unilateral hearing loss of sudden or recent onset within the previous 90 days.
- (6) Audiometric air-bone gap equal to or greater than 15 decibels at 500 hertz (Hz), 1,000 Hz, and 2,000 Hz.

WARNING TO HEARING AID DISPENSERS (cont'd):

(7) Visible evidence of significant cerumen accumulation or a foreign body in the ear canal.

(8) Pain or discomfort in the ear.

Special care should be exercised in selecting and fitting a hearing aid whose maximum sound pressure level exceeds 132 decibels because there may be risk of impairing the remaining hearing of the hearing aid user.

IMPORTANT NOTICE FOR PROSPECTIVE HEARING AID USERS:

Good health practice requires that a person with a hearing loss have a medical evaluation by a licensed physician (preferably a physician who specializes in diseases of the ear) before purchasing a hearing aid. Licensed physicians specialize in diseases of the ear are often referred to as otolaryngologists, otologists or otorhinolaryngologists. The purpose of medical evaluation is to assure that all medically treatable conditions that may affect hearing are identified and treated before the hearing aid is purchased.

***IMPORTANT NOTICE
FOR PROSPECTIVE HEARING AID USERS (cont'd):***

Following the medical evaluation, the physician will give you a written statement that states that your hearing loss has been medically evaluated and that you may be considered a candidate for a hearing aid. The physician will refer you to an audiologist or a hearing aid dispenser, as appropriate, for a hearing aid evaluation.

The audiologist or hearing aid dispenser will conduct a hearing aid evaluation to assess your ability to hear with and without a hearing aid. The hearing aid evaluation will enable the audiologist or dispenser to select and fit a hearing aid to your individual needs.

If you have reservations about your ability to adapt to amplification, you should inquire about the availability of a trial-rental or purchase-option program. Many hearing aid dispensers now offer programs that permit you to wear a hearing aid for a period of time for a nominal fee after which you may decide if you want to purchase the hearing aid.

***IMPORTANT NOTICE
FOR PROSPECTIVE HEARING AID USERS (cont'd):***

Federal law restricts the sale of hearing aids to those individuals who have obtained a medical evaluation from a licensed physician. Federal law permits a fully informed adult to sign a waiver statement declining the medical evaluation for religious or personal beliefs that preclude consultation with a physician. The exercise of such a waiver is not in your best health interest and its use is strongly discouraged.

CHILDREN WITH HEARING LOSS:

In addition to seeing a physician for a medical evaluation, a child with a hearing loss should be directed to an audiologist for evaluation and rehabilitation since hearing loss may cause problems in language development and the educational and social growth of a child. An audiologist is qualified by training and experience to assist in the evaluation and rehabilitation of a child with a hearing loss

Model name: Whisper Rechargeable

Model number: WBI-144

TECHNICAL DATA (ANSI S3.22-2003 test procedures):

Battery (rechargeable Ni-MH): 1.2V

Battery current drain: 6mA

Equivalent input noise: <50.0dB

Frequency range: 200-3000Hz

Frequency response curve : 100dB at 1KHz

Saturation output (SSPL90): 133.0dB

Average saturation output : 116.0dB

Reference test gain: 33.0dB

Total harmonic distortion: <3.0%

WHISPER RECHARGEABLE HEARING AMPLIFIERS

MANUFACTURER AND DISTRIBUTOR INFORMATION:

Manufacturer: WELL BRAIN INTERNATIONAL, LTD

1814 North Tower, Concordia Plaza
1 Science Museum Road, TST Kowloon
Hong Kong

FDA registration number: 3004950644
FDA operator number: 9032154

Initial Importer
to the U.S.:

Richmix Distributors, LLC

119 N Commercial Street
Suite 190 #123
Bellingham, WA 98225
Phone: 1-360-3923932
Email: info@richmixhk.com

FDA registration number: 3007128467
FDA operator number: 10026707

As the result of continuous product development, most of the photos, graphic illustrations in this user's manual may slightly vary from the actual device delivered.

WPXL-041810

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